AIRBUS
DEFENSE & SPACE

Aurora®

SECURE, ADVANCED MIS FOR 9-1-1 CALL PROCESSING/

"Far surpassing the capabilities of the legacy management information system (MIS) of yesterday, Airbus DS Communications AURORA® solution gives Department of Defense installations worldwide a wide open window into how their call center is performing at all times."

- Mike Pavick, Vice President Sales, Airbus DS Communications

Given the many demands placed on today's military bases, emergency operation centers and call centers in the Federal market today, your management team must readily know far more than call counts and answer durations. They must be able to report on pertinent call details and call center activity at any given time. Aware that you're likely limited by your current management information system (MIS) and believing that your CRITICAL **MATTERS**™, Airbus DS Communications proudly offers the Aurora® solution.

Through use of the secure Aurora® MIS solution, call centers nationwide are experiencing greater efficiencies in information management, overall job performance and standard operating procedures. These improvements are apparent as a result of the application's intuitive, easy-to-use reporting engine, enabling administrators to retrieve the exact data, right when they need it.

The reporting capabilities of the Aurora solution are highly robust, supplying a number of standard documents that provide facts on call counts, transfer averages, trunk and line utilization, etc., and can accommodate customization when needs are more specific.

CRITICAL **MATTERS**™   **AIRBUS DS** Communications

A powerful set of standard features, combined with effortless integration of NG9-1-1 media and data sources, makes the Aurora® MIS solution ideal for the mission-critical environment.

KEY BENEFITS/

STREAMLINED INFORMATION MANAGEMENT

- Standard Templates with increased performance of a data warehouse
- Can be combined with Airbus DS Communications' applications for mapping
- Sophisticated search and filtering capabilities for incident reconstruction and evidence organization
- Simple and quick to use through home page access to a multitude of functions, including one click to view a report

OPERATIONAL EFFICIENCY

- Cost effective solutions for small configuration
- Lite versions provide cost-effective solutions for small configurations

RELIABILITY

- Secure, browser-based application for easy access and maintenance
- State-of-the-art solution, leveraging best-in-class software technologies, such as .NET, AJAX and SQL® Reporting Services
- Microsoft® Windows® 2008 R2 server with Internet Explorer® 8.0 support.
- Support of VESTA 4

YOUR TRUSTED PARTNER

Your community trusts you to protect them, and that means more than just using the right equipment. It means having a trusted partner in public safety communications. That partner is Airbus DS Communications, where your CRITICAL **MATTERS**™.

As the world's largest and most reliable source for NG9-1-1 call taking and emergency notification, and an established leader in land mobile radio and LTE networks, we keep people connected when it matters most. For over four decades, Airbus DS Communications has designed solutions with an open mind, creating smarter ways to keep all our communities safe. Today we support more than 60% of all U.S. Public Safety Answering Points, serving over 200 million people, along with hundreds of private sector businesses in 20+ different industries, including transportation, utilities and healthcare, and Federal operations globally.

To learn more about the Aurora MIS solution, call **951.719.2100** or visit us online at **www.Airbus-DSComm.com**.

CRITICAL **MATTERS**™   **AIRBUS DS** Communications