



VESTA® 4

THE NEW BENCHMARK FOR JITC-CERTIFIED NEXT GENERATION 9-1-1 CALL PROCESSING/

“The JITC-certified VESTA® 4 solution enables Department of Defense installations worldwide to take a crucial ‘first step’ on the path toward integrated, multimedia emergency communications and provides investment protection during this time of rapid technological change.”

- Mike Pavick, Vice President, Sales, Airbus DS Communications

The public safety communications environment continues to evolve, and so too does Airbus DS Communications. Because your **CRITICAL MATTERS™** to us, we are proud to offer **VESTA® 4**, the industry’s most trusted solution for Next Generation 9-1-1 (NG9-1-1) call processing.

A Joint Interoperability Test Command (JITC) certified product, the VESTA 4 solution establishes a new benchmark for NG9-1-1 call processing.

At the heart of our VESTA 4 solution is a fresh, highly configurable desktop user interface (UI), also a primary building block within Airbus DS Communications’ integrated, geospatial multimedia platform. Engineered to give your 9-1-1 call takers a better, richer and increasingly intuitive user experience, the new UI accommodates multiple layouts and workflows, and includes an advanced dial directory, providing best-in-class contact management and dialing control.

Supporting role assignment and agency selection at login, the VESTA 4 solution also delivers multi-agency support

with individual call distribution. With the ability to configure applications, information and workflows for each user based on their role selected at login, the solution allows Public Safety Answering Point (PSAP) supervisors to quickly and efficiently adapt to changing operational requirements.

The VESTA 4 solution delivers cost-effective scalability, serving customers with up to 250 call takers. Its flexible, open architecture also accommodates single-site deployments, as well as geodiverse, multi-site and joint base deployments. The ability to partition resources and users into agencies, along with efficient, centralized configuration and administration, provides 9-1-1 budget owners leverage for investment consolidation.

JITC-certified, the VESTA 4 solution can be used with TDM, VoIP or Hybrid PBXs that are or have been on the JITC Unified Capabilities Approved Products List. Among its telephony features is the integration of various 9-1-1 call sources in a single platform. Whether originating from a government extension, a wireless phone or a commercial wireline service (e.g., housing,

SOLUTION/



With the VESTA® 4 next generation call processing solution, there's a smarter way to keep all our communities safe.

Commissary/Exchange, Credit Union, etc.), calls are seamlessly managed within the VESTA 4 solution and presented to the operator. Its one-button transfer, extensive queue options and call overflow tools give the operator a host of call processing options in an easy-to-use UI.

Supporting migration from TDM to VoIP telephony platforms currently underway on so many DoD installations, adoption of the VESTA 4 solution enables operations like yours to take a crucial 'first step' on the path toward Next Generation 9-1-1 and provides investment protection during this time of rapid technological change.

YOUR TRUSTED PARTNER

For over four decades, Airbus DS Communications has designed solutions with an open mind, creating smarter ways to keep all our communities safe. Today, we support more than 60% of all U.S. Public Safety Answering Points, serving over 200 million people, along with hundreds of private sector businesses in 20+ different industries, including transportation, utilities and healthcare. As the world's largest and most reliable source for Next Generation 9-1-1, Land Mobile Radio and Emergency Notification, we keep people connected when it matters most.

With enhanced 9-1-1 systems installed at nearly 150 DoD installations around the world, we understand how our service members and their families live and work, and provide solutions that meet their unique requirements, helping preserve the safety of those who secure us all.

To learn more about the VESTA 4 solution, the new benchmark in JITC-certified call processing, call **951.719.2100** or visit us online at **www.Airbus-DSComm.com**.

KEY BENEFITS/

OPTIMAL USER EXPERIENCE

- All-new, highly configurable user interface, supporting multiple layouts and workflows
- Advanced, human factors design; exceptional ease of use
- Simplified user access and system management via single sign-on capabilities
- Access to select web pages via console UI browser window

OPERATIONAL EFFICIENCY

- Streamlined call-taking processes and expedited response (task performance focus)
- Skills-based ACD/routing; applications, information and workflows configured for each user based on role assigned at login
- Remote call printing capabilities for call information transfer
- Multi-site and joint base support, with users and resources assigned to each agency at login

SCALABILITY & FLEXIBILITY

- Cost-effective scalability from 2 to 250 call taking positions
- Best-in-class contact management and dialing control (Dial Directory)
- Central configuration of distributed users and resources

RELIABILITY

- High availability; no single point of failure
- Optional geo-redundant host deployment
- Redundant connections at remotes, plus support for dual networks at the workstation(s)
- Joint Interoperability Test Command (JITC) certification demonstrates the highest levels of security

FOUNDATIONAL, LONG-TERM INVESTMENT

- Open, distributed IP architecture
- Standards compliant (NENA i3)
- Forward migration path to next generation integrated, geospatial multimedia platform

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